



## AUDIT & PERFORMANCE SYSTEMS COMMITTEE

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<b>Date of Meeting</b>	13.11.2018
<b>Report Title</b>	JISOP Progress Review Following a Joint Inspection
<b>Report Number</b>	HSCP.18.086
<b>Lead Officer</b>	Alex Stephen, Chief Finance Officer
<b>Report Author Details</b>	Alex Stephen, Chief Finance Officer
<b>Consultation Checklist Completed</b>	Yes
<b>Appendices</b>	a) JISOP Progress Review Following a Joint Inspection

### 1. Purpose of the Report

- 1.1. This report provides the Audit & Performance System Committee with the opportunity to discuss and comment on the Care Inspectorate's report 'Progress Review Following a Joint Inspection'.

### 2. Recommendations

- 2.1. It is recommended that the Audit & Performance Systems Committee:
- a) Reviews, discusses and comments on the report as attached at Appendix A.

### 3. Summary of Key Information

- 3.1. The Care Inspectorate and Health Improvement Scotland (HIS) carried out an inspection of ACHSCP's health and social care services for older people in Aberdeen City between November 2015 and February 2016.
- 3.2. Their joint inspection report was published in September 2016, after which ACHSCP drafted an action plan to address the recommendations made.



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- 3.3. A progress review was undertaken over five days during June 2018 and focused on two key areas:
- 3.3.1. **Adult Support & Protection** – to provide assurance that issues identified the original inspection relating to adult support and protection had been fully addressed. Inspectors sampled records detailing the adult support and protection journey and met held a focus group with staff and team leaders.
- 3.3.2. **Other Recommendations** – to check progress with other recommendations, the inspectors met with staff and other stakeholders, including locality managers, in focus groups. The inspectors considered the ACHSCP had made good progress in relation to five of the recommendations, reasonable progress in relation to two, and limited progress in relation to one (locality management teams)
- 3.4. The Care Inspectorate report will also be presented to the Integration Joint Board and Clinical & Care Governance Committee at their next meetings.
- 3.5. The Care Inspectorate & HIS do not intend to conduct any further scrutiny in relation to the original recommendations.
- 3.6. The Care Inspectorate provided ACHSCP with a feedback survey to be completed by the 6<sup>th</sup> of November. Colleagues who were involved with the follow up review were asked for their views which were collated into a singular response. Key issues raised in the feedback included:
- 3.6.1. **Lead Inspector** – the lead inspector for the follow up review was changed mid-way through the process. This resulted in an additional work-load for ACHSCP at short notice, as the new inspector requested additional meetings and focus groups.
- 3.6.2. **Scope of the Follow Up Inspection** – colleagues felt that the initial meeting with the inspectors indicated that the progress review would be light-touch and focus on adult protection.



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### 4. Implications for IJB

- 4.1. Equalities – there are no direct equalities implications arising from the recommendations of this report.
- 4.2. Fairer Scotland Duty - there are no direct implications for the Fairer Scotland Duty arising from the recommendations of this report.
- 4.3. Financial – there are no direct financial implications arising from the recommendations of this report.
- 4.4. Workforce – there are no direct workforce implications arising from the recommendations of this report.
- 4.5. Legal - there are no direct workforce implications arising from the recommendations of this report.
- 4.6. Other - there are no other implications arising from the recommendations of this report.

### 5. Links to ACHSCP Strategic Plan

- 5.1. The inspections of health and social care services for older people aimed to scrutinise partnerships' preparedness and implementation for health and social care integration.

### 6. Management of Risk

- 6.1. **Identified risks(s):** There is a risk that the IJB, and the services that it directs and has operational oversight of, fail to meet both performance standards/outcomes as set by regulatory bodies and those locally-determined performance standards as set by the board itself. This may result in harm or risk of harm to people.
- 6.2. **Link to risks on strategic or operational risk register:** Strategic Risk Register – 5



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- 6.3. How might the content of this report impact or mitigate these risks:**  
This report provides assurance that the recommendations of the original Care Inspectorate and Health Improvement Scotland Inspection have been met to a sufficient standard to allow for no further scrutiny from the inspectors.